

Strategic Priority #1
Unified and innovative community system approach to End Homelessness

Quarter #2
 April 1 2022 to June 30 2022

City of Timmins & Community Advisory Board

Committee Participation & Collaboration

Committee meeting during Q2:

Members:

New Members:

April 26 2022

Living Space
 Salvation Army
 Service Canada
 TADH
 CDSSAB
 TAWC
 ACT
 ONWA
 United Way
 CMHA
 OAHS

South Cochrane Addiction Services
 TPS
 CoT

Targeted Outcomes

Increase in residents having the support they need to access and maintain housing

CDSSAB and Living Space are pushing forward to end homelessness. In partnership with CDSSAB, the implementation of new programming called HIFIS (Homeless Individuals and Families Information System) will measure the number of people on the street, in shelters and length of stay. This was a targeted outcome one year ago and the working group is actively meeting their goals with this implementation. This will allow service providers to access real time data and most importantly it will not require vulnerable clients to repeat their stories multiple times.

Increase in prevention through service coordination

The CDSSAB Ontario Works staff and Housing staff are trained in making referrals to a By-Names List (BNL). A BNL is a real-time, person specific list of all people known to be experiencing homeless in the Timmins area. CDSSAB is encouraging agencies to invest in BNL which better serves clients and ensures no one falls through the cracks. BNL will also improve communication sharing between service partners and improve community understanding of homelessness and how it intersects with multiple systems in the community. CDSSAB has developed a strategy on how to deliver and implement BNL training across community sectors with multiple agencies in order to start receiving referrals to the BNL community wide.

Implementation of a homeless report card that measure the number of people on the street, in shelters, length of stay and turnover

CDSSAB is designated the Community Entity for Reaching Homes. They are responsible for managing the Reaching Home funds under the Govt of Canada and they play a leadership role in the implementation of Housing First in Timmins. CDSSAB has experience in administering similar projects and have the resources and expertise to carry out the program.

Consultant Iain De Jong presented housing and homelessness plans to service providers and stakeholders. Building the connection between Living Space operations with housing solutions helps to guide decisions and brings the community together on housing and homelessness matters.

OPHI (renamed HHP) continues to assist clients by providing cost assistance. Funding is provided as a rent supplement to eliminate the affordability gap.

Increase in community-wide education and awareness regarding homelessness and poverty

Challenges in Q2

Restructuring of Living Space staff along with new CAB members has presented some challenges. With the cancellation of the 2nd meeting in Q2 (June 7), the opportunity for tasks and activities along with learning curves for new employees to catch up is a positive action. Transfer of Community Entity for Reaching Home from Living Space to CDSSAB presented challenges in the implementation of BNL community wide. Transfer will be completed in Q3.

With other agencies also housing homeless clients, the goal is to get statistics from other housing agencies such as OAHS so that the depiction of the numbers are more accurate.

In addition, a quality BNL is required in order for the count to be a true representation of homeless individuals.

Strategic Priority #2
 Harmonized mindset and action to improve care, respect, and outcomes for addictions and mental health

Quarter #2
 April 1 to June 30 2022

City of Timmins & Cochrane District Addiction & Mental Health Planning Table

Committee Participation & Collaboration

Committee meetings during Q2 :	Members:(Local-Timmins)	New Members:
April 5 2022	CDSSAB	City of Timmins
June 9 2022	Clearlogic Consulting CMHA Jubilee Mushkegowuk Council NEOFACS Northern College OAHS OPP PHU SCAS TADH Timmins Family Health Team TPS	Living Space

Targeted Outcomes

Improved system navigation for MHA services and supports for all (barrier-free, umbrella of care, cost management approach)	<p>New collaborative partnerships will improve integration and quality at Timmins and District Hospital (TADH). Addiction Management Crisis Team (AMCT) and South Cochrane Addiction Services (SCAS) have recently formed a partnership. SCAS attends the hospital and visits with patients in the unit to initiate referrals. This collaborative relationship with internal and external community partners have a higher success rate due to the face-to-face connection which provides an additional level of comfort and trust for the patient. The partnership of Cochrane Mental Health Association (CMHA) is another example of collaboration. Individuals with a mental illness are twice as likely to have a substance use disorder and substance abuse can also trigger mental health problems. Recognizing the link between the two partnerships is an effective way to address mental health and addiction needs. Coordinating care fills in the gap with sufficient external resources.</p> <p>In addition, there is collaboration of TADH Addiction and Mental Health committees; Withdrawal Management Mobile Crisis, Safe beds and RAAM (Rapid Access Addiction Medicine) are no longer working as separate committees. Although an internal collaboration, merging of these committees mitigates duplication, improves quality of care and improved access for individuals.</p> <p>TADH formed a collaboration with community peer support. This confidential resource offers individuals with mental health outreach and support. Peer supporters share their own stories of similar experiences and how they got through them; offering authentic human connection.</p> <p>Ontario has expanded Mental Health and Addiction Services in Timmins. This funding assist individuals in accessing specialized addictions treatment to both Jubilee Centre and TADH. The demand for treatment is at a high and this makes it easier for people to access support where and when they need it .</p>
Reduction of overdose-opioid deaths via collaborative approach in harm reductions, treatment, prevention and enforcement	<p>Safe Health Site Timmins (SHST) is opening in Q3 which is a huge benefit to all residents of Timmins. SHST will reduce the opioid poisonings and overdose deaths in the area. Presentations on the benefits of an Urgent Public Health Needs (UPHNS) site was given to BIA members, front line workers, The Chamber, Council members and various Indigenous organizations. Keeping the community informed through dissemination of information addresses concerns and expectations relating to substance use.</p> <p>The Consumption Treatment Service (CTS) application process is underway with the recent completion of a needs assessment and feasibility study to determine the degree of needs for a permanent site in Timmins. There are many steps to complete prior to openings a permanent site including picking a location and operator of the facility. In Q4, the provincial (funding) and federal application (Controlled substance exemption) will be at the forefront. The TADS committee will be working on a strategy for communication of updates of the CTS milestones to the public.</p>
Reduce incidence and prevalence of problematic substance use and dependence	<p>Canadian Mental Health Association and South Cochrane Addiction Services are in the process of merging. This integration of addiction and mental health services will be a game-changer for our community and will address the dual challenges of mental health and addictions without boundaries between service providers.</p> <p>During Q2, Cochrane EMS received confirmation that they were selected to roll out a new approach that will enable paramedics to administer 'Addiction treatment' to overdose patients in the field. The idea is to reduce the barriers that prevent many patients from entering into treatment for their substance use disorders. Some patients who overdose refuse transport to the hospital and as a result, patients miss out on effective linkages to treatment.. The protocol in development is designed to end this cycle, thereby capturing more patients into treatment. The data will be collected once the program is running.</p> <p>Engaging people with lived experience has become an increasingly important priority in the work of Timmins and Area Drug Strategy (TADS). The goal of the PWLE action group is to improve the representation and active involvement of persons with lived experience in the human services sector. PWLE provide expertise and guidance that can only be attained through experience. In Q2, the preparation for the People with Lived Experience (PWLE) focus group was initiated. The first focus group starts in Q3.</p>
Increase community-wide education and awareness on harm of substance use	<p>In June, the planning started for International Overdose Awareness Day(IOAD). IOAD is the world's largest annual campaign to end overdose and to remember those who have died. Although the event takes place in Q3, IOAD is fast approaching with collaboration from TADS members.</p>

Strategic Priority #3
Youth focused community aiming to improve well-being, inclusively, resiliency, pride and success of all youth

Quarter #2
April 1 to June 30 2022

City of Timmins & Youth Table

Committee Participation & Collaboration

Committee meeting :

Members:

New Members

None

Increase in youth feeling safe, connected, and supported in the community

It is important that youth are recognized as experts alongside all other committee members. To better meet the needs of youth in Timmins, increased collaboration and strengthened partnerships between all children and youth services in the region is necessary and are underway.

Increase in youth presence, engagement, and participation in community-wide decision impacting youth

A successful initiative to this strategic priority is the Youth Wellness Hub (YWH). YWH will be opening a permanent centre in the downtown core in Q3. This will offer a great place for youth to convene in the community. This is a space where youth can feel safe, learn new skills and grow and build new relationships. Recognizing the need for for LGBTQ2+ support, YWH has tackled this need with preparation of a peer support group.

Increase in youth opportunities for youth to reconnect with **education** and improve education outcomes

The Moving on Mental Health Youth and Families table is another excellent collaboration of all agencies associated with youth. The group is working on transition planning so that there is less confusion for youth to navigate health services.

Increase the positive profile of youth in Timmins

Challenges

Without a team leader (chair) of the youth engagement committee, the team dissipated.

Although no meeting in Q2. The group will be reconvening in early Q3 in order to prepare to add youth to the table and to narrow down the measures of success and indicators required to achieve the targeted outcomes.

Strategic Priority #4

Shared responsibility and effort to improve safety and belongingness of all residents while in their homes, at work, and in the community

Quarter #2

April 1 2022 to June 30 2022

City of Timmins & Commiunity Mobilization Steering Committee

Committee Participation & Collaboration

Committee meeting during Q2:

Members:

New Members:

June ? 2022

- CDSSAB
- CMHA
- CTRC
- Ellevive
- Jubilee Centre
- Kunuwanimano
- Living Space
- MCCSS
- NEOFACS
- OAHS
- OPP
- SCAS
- TADH
- TAWC
- TNFC
- TPS
- Victim Services

Targeted Outcomes

Increase in residents' **sense of belonging and safety** (resilience)

CMHA and Mushkegowuk Council have been working with Timmins Downtown BIA to provide street outreach specific to downtown Timmins. In this quarter, CMHA hired a full time crisis outreach worker. This initiative provides crisis intervention to individuals in the downtown core. The worker responds to calls from the downtown business area and proactively engages persons at risk in order to render assistance. The outreach team also does sweeps of the downtown area to pick up improperly discarded sharps (needles).

Increase in vulnerable residents' experiences regarding **ease of access to services** and critical supports, as well as positive and sustainable outcomes

The Steering committee addresses safety and risk factors in our community. Working collaboratively with the community to continue to promote inclusion and increase awareness about the broad range of services and supports mitigates safety incidents. Updates of services shared at steering level so all agencies are apprised of new and existing services offered. The subcommittee, 'Situation Table' meets once a week to discuss individuals facing acute elevated risk of harm. The members of the table respond to situations before crisis occurs.

Increase in community-wide education and awareness on safety and belongingness

There are numerous initiatives associated with the overall wellbeing and safety of residents. Agencies within the Community such as The Chamber and The Timmins Diversity Awareness Project are two of the many committees that promote inclusion and diversity. Creating a diverse, equal, inclusive and accessible environment enhances overall community well-being

In Q2, the Collective Cooking program resumed at Anti-Hunger Coalition Timmins (ACT). Named "Food Fit", this program is tailored to people who are struggling to cook healthy food/meals on a tight budget. With 15 spots available, there was an enrollment of 12 individuals (80% enrollment).

Challenges

The lead steering committee for this priority was on hiatus for 7 months due to covid. The group reconvened for the first time this fiscal year in June. The group did lose a lot of traction, and have a lot of new members however the first meeting was successful in deciding to revamp the Terms of Reference and share agency updates.